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**(57) Abstract:** Remote monitoring apparatus includes sensing means for monitoring at least one operating parameter of equipment such as a water cooler. Processing means (12) responds to signals from the sensing means to produce a plurality of outputs in response to specific events. A communication system (26) is controlled by the processing means (12) to communicate via a telecommunication network (27, 28) with a number of remote terminals (29) each of which is dedicated to handling a specific event. When a relevant event occurs the processing means communicates with the appropriate terminal so that the occurrence of the event can be logged. The telecommunication network is preferably provided with caller-identification by which the network digitally transmits the identity of the originating system to the receiving terminal.

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**REMOTE MONITORING APPARATUS**

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**Abstract**

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Remote monitoring apparatus includes sensing means for monitoring at least one operating parameter of equipment such as a water cooler. Processing means (12) responds to signals from the sensing means to produce a plurality of outputs in response to specific events. A communication system (26) is controlled by the processing means (12) to communicate via a telecommunication network (27, 28) with a number of remote terminals (29) each of which is dedicated to handling a specific event. When a relevant event occurs the processing means communicates with the appropriate terminal so that the occurrence of the event can be logged. The telecommunication network is preferably provided with caller-identification by which the network digitally transmits the identity of the originating system to the receiving terminal.

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